

## HOW CAN YOU HELP?

- > Become a volunteer of an institution or assist in the Program management
- > Disseminate the Program to institutions that could benefit from better management and to potential volunteers and partners
- > Support financially one edition of the Program



programa  
**Gestão  
e Qualidade**  
Acrescentar valor no Sector Social

## CONTACTS

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FUNDAÇÃO  
MANUEL  
VIOLANTE

# Program GQ – Base

## OBJECTIVE

- > To increase efficiency and effectiveness of Portuguese social organizations by advising and implementing management and organization best practices

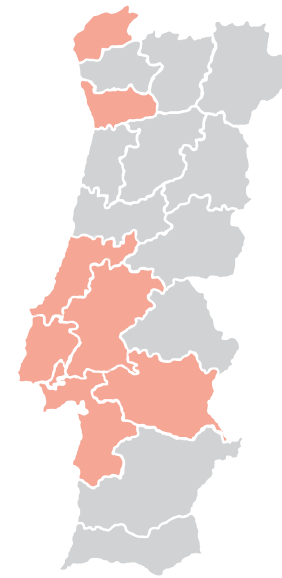
## How?

- > Individual support to the social institutions to improve their management and organization using the quality certification and other relevant topics as a means to an end
- > Creation of a network of specialized and dedicated volunteers that can quickly disseminate knowledge and foster the change process in the social institutions

## BENEFITS

- > Support the restructuring and professionalization of social organizations in areas such as strategy, HR, finance and operations through biweekly theoretical sessions so that organizations can, at least, comply with basic management requirements of the Portuguese social security institute's quality certification model
- > Individual weekly advisory to social institutions by specialized volunteers
- > Impact evaluation (quantitative and qualitative) of the social organizations' management

## GQ IN NUMBERS (UNTIL DECEMBER 2013)



- 148 supported organizations, since Program's launch in February 2012
- 45 thousand people indirectly impacted
- 7 regions involved (Lisboa, Setúbal, Santarém, Évora e Porto)
- 12 editions of Program GQ – Base
- 8,400 hours of individual consultancy for social organizations
- >100 volunteers involved
- 63% improvement in Leadership and Strategy criteria
- 35% improvement in Human Resources criteria

## SOCIAL INSTITUTIONS TESTIMONY

*“Don't give up shaking the social organizations, especially their Boards, so that their future will be quality and sustainability instead of amateur work”*

*“Does not increase bureaucracy, forces people to rethink their work”*

*“Without this Program it would not be possible to wake up social institutions for the new challenges that we currently face. It's important for us when volunteers confront us with issues that are not well and oblige us to think where we want to go and what we want for the future of our organization”*